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## About Us

10+ Years Experienced Professional Manufacturer of Customized Cables.



2000 M<sup>2</sup>  
Factory space with 10years of production experience



100+  
Employees



OEM/ODM  
Support cable customized



ISO13585  
Certified Medical Accessory Manufacturer



## Certificate

We followed international ISO management Standard to make our custom cables, medical cables and chargers with good quality and best price.



ISO 13485

FCC

CE

ROHS



UKCA

EPR

EPR

ISO 9001

## Question 1

**Q1:** How do you ensure the quality of your products? : Goochain We ensure the quality of our products through a strict quality control system. We use high-quality materials and employ skilled technicians to manufacture our products. We also conduct regular quality checks throughout the production process to ensure that our products meet the highest standards of quality.

## Question 2

How do you handle customer complaints? : We have a dedicated customer service team that is available 24/7 to assist our customers. We listen to their concerns and work to resolve them as quickly as possible. We also use customer feedback to improve our products and services.

## Question 3

What are your company's certifications? : We are certified by several international organizations, including RoHS, SGS, CE, FCC, and ISO9001:2008. These certifications demonstrate our commitment to quality and safety.

## Question 4

Do you offer OEM/ODM services? : Yes, we offer OEM/ODM services. We have a team of experienced engineers and designers who can help you create custom products that meet your specific requirements. We also have a large inventory of standard products that we can ship quickly.

## Question 5

What are your shipping options? : We offer several shipping options, including DHL, FedEx, UPS, TNT, and EMS. We can also arrange for air freight or sea freight if needed. We will work with you to determine the best shipping method for your order.

## Question 6

Where are your factories located? : We have several factories located in different parts of China, including Kangyang, Shebei, Huangjiang, and Dongguan. Each factory is equipped with advanced machinery and a highly skilled workforce. We can produce a wide range of products in large quantities.