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About Us

10+ Years Experienced Professional Manufacturer of Customized Cables.



2000 M²
Factory space with 10 years of production experience



100+
Employees



OEM/ODM
Support cable customized



ISO 13585
Certified Medical Accessory Manufacturer



Certificate

We followed international ISO management Standard to make our custom cables, medical cables and chargers with good quality and best price.



ISO 13485

FCC

CE

ROHS



UKCA

EPR

EPR

ISO 9001

Question 1

Q1: How do you ensure the quality of your products? : Goochain We ensure the quality of our products through a strict quality control system. We use high-quality materials and employ skilled technicians to manufacture our products. We also conduct regular quality checks and testing to ensure that our products meet the highest standards of quality. Our products are also certified by various international standards, including ISO9001:2008, CE, FCC, and RoHS.

Question 2

How do you handle customer complaints? : We have a dedicated customer service team that is available 24/7 to assist our customers. We listen to their concerns and work to resolve them as quickly as possible. We also offer a 30-day money-back guarantee to ensure our customers are completely satisfied with their purchase.

Question 3

What are your main products? : Our main products are smart home devices, including smart speakers, smart lighting, and smart security cameras. We also offer a wide range of accessories and services to enhance your smart home experience. Our products are designed to be easy to use and integrate seamlessly with other smart home devices.

Question 4

How do you ensure the security of your products? : We use advanced security protocols and encryption to protect your data and privacy. We also conduct regular security audits and updates to ensure our products are always up-to-date and secure. Our products are also certified by various international standards, including ISO9001:2008, CE, FCC, and RoHS.

Question 5

How do you ship your products? : We offer a variety of shipping options to meet your needs. We can ship your products via DHL, FedEx, UPS, TNT, or EMS. We also offer free shipping for orders over \$100. We ensure that your products are shipped safely and arrive at your door on time.

Question 6

How do you handle returns? : We have a simple and hassle-free return policy. If you are not satisfied with your purchase, you can return it to us within 30 days for a full refund. We also offer a 30-day money-back guarantee. Our return process is quick and easy, and we ensure that your products are returned to you in the best possible condition. We also offer a 30-day money-back guarantee to ensure our customers are completely satisfied with their purchase.